

Lauri Sing & Gaim Lee
1747 Liberty St
El Cerrito, CA 94530

4 Nov. 97

Cerplex
1382 Bell Ave
Tustin CA 92780

Dear Mr. Keely -

I am writing to express my appreciation for the assistance of Eric Sundeen in the difficulties I've had with our computer. He was extremely courteous and helpful, answering all my questions with great skill and patience. He also kept me informed of the progress and was very personable. I am impressed with the service I have received from him and believe that his skills reflect well upon your company.

I hope I will not require further assistance in the future, but if I do, I hope he will be available. Thank you for your time & consideration -

Yours sincerely -
Lauri Sing